



SERVICE RATE AGREEMENT (SRA)

Reduce your operational costs and admin with pre-agreed costs on parts and service globally



SERVICE RATE AGREEMENT

Our agreed rates make your life easy: manage your service and maintenance with pre-set rates globally.

At Radio Holland we care about your fleet and your equipment. Our Service Rate Agreement provides clear pre-agreed rates in all Radio Holland ports around the world. Say goodbye to multiple POs, invoices and unexpected maintenance costs by arranging your services via Radio Holland.

THE BENEFITS

Why choose SRA

- Reduce administration of purchase orders and invoices
- Avoid last-minute hassle and unexpected costs with clear and simple rates agreed in advance
- Reduce operational costs and the overall cost of ownership

THE FEATURES

What comes as standard

- Pre-agreed rates at all Radio Holland ports globally
- Dedicated Radio Holland point of contact
- Guaranteed service report within 24 hours after service has been finalised
- Select from Global, Regional or Local service rates
- On line service ticketing system in place



40.000[≈]
service interventions annually



10.000[≈]
vessels serviced of returning customers



6.000⁺
ships under contract



225⁺
service engineers



REMOTE
monitoring & maintenance capabilities



EVERY 12½
MINUTES

Radio Holland service enables a vessel to sail



**For more information,
contact one of our experts today**

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ALWAYS THERE. EVERYWHERE.