



MANAGED SERVICE AGREEMENT (MSA)

Enjoy cost savings
and reduce equipment
breakdowns with the
support of our expert team



MANAGED SERVICE AGREEMENT

Fully outsource your equipment maintenance to our experts who are dedicated to maximise your uptime.

Our Managed Service Agreement extends your team by providing you with dedicated experts and priority global service along the world's major shipping routes. We care about you and your equipment, therefore we provide budgetary, hassle-free services that reduce breakdowns and unexpected costs. So your crew can focus on what's important.

THE BENEFITS

Why choose MSA

- Remove the hassle of managing multiple suppliers by outsourcing all work to our experts
- Reduce unplanned maintenance & breakdowns
- Increase employability, availability and reliability of equipment
- Start cost saving now with extensive fleet, vessel and equipment reporting
- Comply with regulations and radio maintenance guidelines for shore-based maintenance contracts
- Prolong certificates and manage obsolescence

THE FEATURES

What comes as standard

- Tailored maintenance concept, planning and budget for agreed period
- Priority services and access to spareparts throughout the Radio Holland network
- Annual equipment health checks and maintenance
- Attendances and travel in Radio Holland ports are covered by the MSA
- A dedicated Radio Holland expert participates in your operational team
- Our work is planned in accordance with your vessel's operation and schedule
- Equipment lifecycle management, both operationally and financially



42.000[≈]
service interventions annually



10.000[≈]
vessels serviced of returning customers



6.000⁺
ships under contract



225⁺
service engineers



REMOTE
monitoring & maintenance capabilities



EVERY 12½
MINUTES
Radio Holland service enables a vessel to sail



**For more information,
contact one of our experts today**

T +31 10 428 3344
E service@radioholland.com
W www.radioholland.com/services

ALWAYS THERE. EVERYWHERE.