



# LIST OF SERVICE STATIONS

V7.61

## Radio Holland

### Always There Everywhere

Radio Holland is well-known in the worldwide maritime industry as global NAV-COM, Connectivity, ICT on Board and Service & Maintenance provider. Available 24 hours a day, 7 days a week, Radio Holland connects its customers to an unrivalled Global Service Network of 70 offices along the global shipping routes. Radio Holland delivers unique technical service expertise which helps customers run a smarter, more profitable business with less downtime and lower operational expenditures. Our highly skilled technicians are experts in maritime electronics who deliver top quality, on-the-spot services. Radio Holland offers cost-saving service agreements and remote monitoring maintenance support to vessels at sea around the world.

### We'll get the job done!

Radio Holland the global multi-card technology company with a large worldwide service network of own branches, as well as many support locations. Our business is to provide ship-owners, managers, contractors and shipbuilders with the best solutions for their maintenance requirements. Whether it concerns an ocean-going, fishing, or inland shipping vessel, superyacht, an offshore platform, workboat, FPSO or a dredger, we are committed to offer our customers truly global service with a service organization that is unique.

### Our history

Radio Holland was founded in 1916 by a group of Dutch ship-owners, who saw the significance of radio communications to aid the safety, dynamics and efficiency of shipping. In the years following this pioneering start, the company expanded its activities considerably and now enjoys a solid reputation worldwide as an all-round maritime electronics specialist. Throughout the years, we have remained a strong and renowned name in the shipping industry.

### Our vision

Radio Holland is the leading provider of electronic solutions which enable the operator of maritime platforms to reduce his cost of ownership in a changing global maritime market.

### Service Agreements

Our service agreements are all about peace of mind and reducing cost of ownership. We offer various tailored service agreement formats, matching specific customer requirements. Be it outsourcing of your equipment maintenance, planning of mandatory inspections, annual equipment health checks or compliance for your GMDSS station. Contact us for more information about the service contract suiting your needs.

### Remote Support

Remote monitoring of equipment and analysis of (performance) data is vital to decrease operational costs. By monitoring essential equipment, problems can be identified in time and solutions can be found. Ultimately, predict a problem before it occurs, and if possible, solve it remotely. Radio Holland's strategy regarding remote monitoring is focused on decreasing the total cost of ownership by providing insight into vessel operations and planning action in time. Goal is optimized uptime and availability of the vessel. Radio Holland can monitor the performance of the vessel remotely via 24/7 follow-the-sun remote support centres. Predicting and solving issues remotely and cutting down costs. Radio Holland provides monitoring dashboards which are available 24/7. The dashboards show information of various equipment on board. The dashboards also enable the owner to extract a wide variety of data, including for example fuel usage, speed, course, weather conditions and general maritime information. The ship owner can analyse this data and see if operations can be optimized.

You can reach us 24 hours a day, all around the world!



## Our advantages

- 24 hrs / 7 days a week service and parts
- Global coverage
- Unique and extensive expertise in international rules and regulations
- Global service coordination
- Local single point of contact
- Fast & customized service and parts delivery
- Central Service Database
- Managed Services Agreements with customer service reporting and analysis
- Highly skilled personnel
- Advice on preventive maintenance and efficiency improvements
- Cost effective solution

## Editorial notes

- In this list (aoh) stands for 'After Office Hours'.  
Both 'Depot\*' and 'Depot' offices are operationally controlled by the head office by which they are supported and from which they retrieve stock items. A 'Depot\*' is likely to have office support during office hours.
- For agreement related vessels requiring service in a RH depot ports, local travel, mobilization and tax/ duties charges are applicable.
- In some addresses, the header and actual city name itself may be different. If this is the case, the actual address city name is applicable and the contractually binding one.
- This list states the Service Stations of Radio Holland Group B.V..  
It is a continuously updated publication and published at irregular intervals.
- This list is available for download from:  
our Radio Holland website <https://www.radioholland.com/service-stations/>,  
or from our intranet site <https://www.radioholland.com/services/class-surveys/>
- If any changes are applicable, please send an e-mail to: [frans.rieteco@radioholland.com](mailto:frans.rieteco@radioholland.com)

## List of changes

V7.36	2020-01	Adding Guyana as service location, with RH Trinidad & Tobago address details
V7.37	2020-02	Removal of RH Netherlands – Other companies Dirkzwager and Venteville Removing Sub-Saharan Depots in Africa Adding Service locations in Africa (fly-in service) coordinated from RH South Africa
V7.38	2020-03	Removal of RH USA offices in Oakland-CA, Portland-OR and Norfolk-VA
V7.39	2020-04	Amending AOH numbers RH Netherlands Removing RH Morocco as Radio Holland Entity, shifting contact details to RH Egypt
V7.40	2020-05	Removal of RH Marine Group reference
V7.41	2020-06	Change of address RH New York office – (from Springfield to New Jersey) Address change RH South Africa - Richard Bay office Address change RH UK – UK main office Removal of RH Brazil – Rio Grande office
V7.42	2020-07	Change of address RH Middle East – Fujairah office Change of address RH Middle East – Abu Dhabi office
V7.43	2020-08	Change of email address RH Canada - Halifax & Vancouver offices Change of email address RH USA - All offices Removal of RH Aruba office Addition of service location in Canada - St Catharines
V7.44	2020-12	Address change to RH Trinidad & Tobago
V7.45	2021-01	Address change to RH Jacksonville
V7.46	2021-04	Amending contact numbers RH Netherlands
V7.47	2021-05	Address change to RH Durban
V7.48	2021-06	Address changes to South Africa (Depot Offices)
V7.49	2021-07	Revision of Fly-in Service Areas
V7.50	2021-08	Address change to RH Singapore
V7.51	2021-09	Removal of RH Malaysia
V7.52	2021-10	Address Change RH Netherlands Main office Change of Tel & Fax Nos. to Fujairah office
V7.53	2021-11	Removal of Qingdao office
V7.54	2021-12	Change of DWA for East & West African countries from Egypt to Middle East
V7.55	2022-01	Removal of RH St Catharines office & change of address for RH Vancouver
V7.56	2022-02	Change of Telephone numbers for RH Singapore & RH Hong Kong

## List of changes (Cont.)

V7.57	2022-03	Deletion of RH Mobile Office & Addition of RH Norfolk Office
V7.58	2022-09	Change of Address for RH New Orleans & RH Rotterdam
V7.59	2022-10	Removal of Saldanha Bay & St Helena Bay offices Addition of Jeddah & Dammam offices
V7.60	2022-12	Removal of Jeddah KSA office
V7.61	2023-01	Change of Address for RH South Africa (Capetown)

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We serve all ports, worldwide. Should you be in need for service facilities in a port other than mentioned here, please contact your nearest Radio Holland office.

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## Region America

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PORT-SAID  
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**F** +20 66 3205174  
**E** service.egypt@radioholland.com  
**T** +20 100 0066427, or  
+20 106 6699714 (aoh)

#### Suez

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**RADIO HOLLAND EGYPT S.A.E.**

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**F** +20 62 3193 720  
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**E** service.egypt@radioholland.com  
**T** +20 100 0066427, or  
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## Cairo

*(Depot Office)*

### **SUEZ ELECTRONICS ENGINEERING & TRADING LTD.**

18 Abou El-Ataheya St. Ext.  
Abbas Al – Akkad St. Nasr City  
CAIRO  
Egypt

**T** +20 2 227 42911/ 2 227 28493  
**F** +20 2 227 45219  
**E** service@suezelectronics.com  
**T** +20 222 3411193, or  
+20 100 0066427 (aoh)

## Middle East / Arabian Gulf

### Dubai

*(Head Office Middle East)*

#### **RADIO HOLLAND MIDDLE EAST LLC**

W-116 Dubai Maritime City  
P. O. Box 333764, DUBAI  
United Arab Emirates

**T** +971 4 437 7550  
**F** +971 4 437 7558  
**E** service.dubai@radioholland.com  
**T** +971 5 064 63743 (aoh)

### Fujairah

*(Depot Office)*

#### **RADIO HOLLAND MIDDLE EAST LLC**

**Fujairah Branch**  
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**F** +971 4 437 7558  
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**T** +971 5 064 63743 (aoh)

### Abu Dhabi

*(Depot Office)*

#### **RHME Integrated Telecommunications LLC**

**Abu Dhabi Branch**  
ICAD 1, M41, Plot 11R7  
P. O. Box 38899,  
Musaffah, Abu Dhabi  
United Arab Emirates

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**F** +971 2 491 2758  
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**T** +971 5 064 63743 (aoh)

### Dammam

*(Depot Office)*

#### **Dammam Branch**

2<sup>nd</sup> Floor, Al-Zakir Bokhari Building,  
Al Imam Ali Ibn Abi Talib St., Dammam,  
Kingdom of Saudi Arabia

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**F** +966 13 827 6127, +966 13 826 5256  
**E** service.ksa@radioholland.com  
**T** +966 50 570 0722 (aoh)

## South Africa

### Cape Town

*(Head Office South Africa)*

**RADIO HOLLAND SOUTH AFRICA (PTY) LTD.**

Unit 39 Island Works, 20 Cumberland Road,  
7405 Paarden Eiland  
CAPE TOWN  
South Africa

**T** +27 21 508 4700  
**F**  
**E** service.africa@radioholland.com  
**T** +27 83 227 3873 (aoh)

### Durban

*(Branch Office)*

**RADIO HOLLAND SOUTH AFRICA (PTY) LTD.**

14 Time Ball Boulevard  
Point Waterfront; Shop C103  
DURBAN 4069  
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### Mossel Bay

*(Depot Office)*

**RADIO HOLLAND SOUTH AFRICA (PTY) LTD.**

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### Port Elizabeth

*(Depot Office)*

**RADIO HOLLAND SOUTH AFRICA (PTY) LTD.**

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**F**  
**E** service.africa@radioholland.com  
**T** +27 83 227 3873 (aoh)

## Fly-in Service

**The following Service locations in and around the Middle East & Africa are coordinated from the (Head Offices) of the below listed RH Entities:**

### North Africa

	<b>Radio Holland Egypt</b>	<b>Radio Holland Middle East</b>	<b>Radio Holland South Africa</b>	<b>Not Serviceable</b>
Algeria				X
Libya				X
Mauritania	X			
Morocco	X			
Tunisia	X			

### West Africa

	<b>Radio Holland Egypt</b>	<b>Radio Holland Middle East</b>	<b>Radio Holland South Africa</b>	<b>Not Serviceable</b>
Angola			X	
Benin		X		
Cameroon		X		
Congo (Brazza)		X		
DRC (Kinshasa)		X		
Equatorial Guinea		X		
Gabon		X		
Ghana		X		
Guinea		X		
Guinea Bissau			X	
Ivory Coast		X		
Liberia		X		
Namibia			X	
Nigeria		X		
Senegal		X		
Sierra Leone		X		
Togo		X		

### East Africa

	Radio Holland Egypt	Radio Holland Middle East	Radio Holland South Africa	Not Serviceable
Djibouti		X		
Kenya		X		
Mozambique			X	
Somalia				X
Sudan				X
Tanzania		X		

### Islands

	Radio Holland Portugal	Radio Holland Middle East	Radio Holland South Africa	Not Serviceable
Cape Verde	X			
Madagascar			X	
Mauritius			X	
Seychelles			X	
Reunion			X	

### Near East & Middle East

	Radio Holland Egypt	Radio Holland Middle East	Radio Holland South Africa	Not Serviceable
Bahrain		X		
Iraq				X
Iran				X
Israel				X
Kuwait		X		
Jordan	X			
Lebanon	X			
Oman		X		
Qatar		X		
Saudi Arabia	X			
Syria				X
Turkey		X		
Yemen				X

## Indian Sub-Continent

	<b>Radio Holland Egypt</b>	<b>Radio Holland Middle East</b>	<b>Radio Holland South Africa</b>	<b>Not Serviceable</b>
Bangladesh		X		
India		X		
Pakistan	X			
Sri Lanka		X		