



LIST OF SERVICE STATIONS

V7.72

Radio Holland

Always There Everywhere

Radio Holland is well-known in the worldwide maritime industry as global NAV-COM, Connectivity, ICT on Board and Service & Maintenance provider. Available 24 hours a day, 7 days a week, Radio Holland connects its customers to an unrivalled Global Service Network of 70 offices along the global shipping routes. Radio Holland delivers unique technical service expertise which helps customers run a smarter, more profitable business with less downtime and lower operational expenditures. Our highly skilled technicians are experts in maritime electronics who deliver top quality, on-the-spot services. Radio Holland offers cost-saving service agreements and remote monitoring maintenance support to vessels at sea around the world.

We'll get the job done!

Radio Holland the global multi-card technology company with a large worldwide service network of own branches, as well as many support locations. Our business is to provide ship-owners, managers, contractors and shipbuilders with the best solutions for their maintenance requirements. Whether it concerns an ocean-going, fishing, or inland shipping vessel, superyacht, an offshore platform, workboat, FPSO or a dredger, we are committed to offer our customers truly global service with a service organization that is unique.

Our history

Radio Holland was founded in 1916 by a group of Dutch ship-owners, who saw the significance of radio communications to aid the safety, dynamics and efficiency of shipping. In the years following this pioneering start, the company expanded its activities considerably and now enjoys a solid reputation worldwide as an all-round maritime electronics specialist. Throughout the years, we have remained a strong and renowned name in the shipping industry.

Our vision

Radio Holland is the leading provider of electronic solutions which enable the operator of maritime platforms to reduce his cost of ownership in a changing global maritime market.

Service Agreements

Our service agreements are all about peace of mind and reducing cost of ownership. We offer various tailored service agreement formats, matching specific customer requirements. Be it outsourcing of your equipment maintenance, planning of mandatory inspections, annual equipment health checks or compliance for your GMDSS station. Contact us for more information about the service contract suiting your needs.

Remote Support

Remote monitoring of equipment and analysis of (performance) data is vital to decrease operational costs. By monitoring essential equipment, problems can be identified in time and solutions can be found. Ultimately, predict a problem before it occurs, and if possible, solve it remotely. Radio Holland's strategy regarding remote monitoring is focused on decreasing the total cost of ownership by providing insight into vessel operations and planning action in time. Goal is optimized uptime and availability of the vessel. Radio Holland can monitor the performance of the vessel remotely via 24/7 follow-the-sun remote support centres. Predicting and solving issues remotely and cutting down costs. Radio Holland provides monitoring dashboards which are available 24/7. The dashboards show information of various equipment on board. The dashboards also enable the owner to extract a wide variety of data, including for example fuel usage, speed, course, weather conditions and general maritime information. The ship owner can analyse this data and see if operations can be optimized.

You can reach us 24 hours a day, all around the world!



Our advantages

- 24 hrs / 7 days a week service and parts
- Global coverage
- Unique and extensive expertise in international rules and regulations
- Global service coordination
- Local single point of contact
- Fast & customized service and parts delivery
- Central Service Database
- Managed Services Agreements with customer service reporting and analysis
- Highly skilled personnel
- Advice on preventive maintenance and efficiency improvements
- Cost effective solution

Editorial notes

- In this list (aoh) stands for 'After Office Hours'.
Both 'Depot*' and 'Depot' offices are operationally controlled by the head office by which they are supported and from which they retrieve stock items. A 'Depot*' is likely to have office support during office hours.
- For agreement related vessels requiring service in a RH depot ports, local travel, mobilization and tax/ duties charges are applicable.
- In some addresses, the header and actual city name itself may be different. If this is the case, the actual address city name is applicable and the contractually binding one.
- This list states the Service Stations of Radio Holland Group B.V..
It is a continuously updated publication and published at irregular intervals.
- This list is available for download from:
our Radio Holland website <https://www.radioholland.com/service-stations/>,
or from our intranet site <https://www.radioholland.com/services/class-surveys/>
- If any changes are applicable, please send an e-mail to: frans.rieteco@radioholland.com

List of changes

V7.61	2023-01	Change of Address for RH South Africa – Cape Town office Change of address RH Middle East – Abu Dhabi office
V7.62	2023-02	Removal of RH Netherlands – Harlingen office
V7.63	2023-03	Adding of RH Hellas (Greece) – Piraeus office
V7.64	2023-04	Adding of RH Middle East – Jeddah office
V7.65	2024-01	Renewing all service e-mail addresses to service@radioholland.com
V7.66	2024-10	Removal of RH Hong Kong and Guangzhou offices Removal of Rostock – Germany location and Aberdeen – UK location Change of Address RH Middle East – Abu Dhabi office Change of Address RH USA – West Coast location Long Beach
V7.67	2024-10	Change details of Fly in Service
V7.68	2024-12	Change of Address and Telephone number RH Greece
V7.69	2025-01	Change in address of Radio Holland Espana – Location Barcelona Change of address Radio Holland Canada – Location Vancouver
V7.70	2025-04	Change of address Radio Holland Panama
V7.71	2025-06	Change of telephone numbers Radio Holland Panama , Curacao , Trinidad
V7.72	2025-07	Change in telephone number for all Radio Holland USA entities

We serve all ports, worldwide. Should you be in need for service facilities in a port other than mentioned here, please contact your nearest Radio Holland office.

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Region America

Brazil

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Fly-in Service

Please note that the delivery by us of Services and Products is amongst others conditional upon full compliance with all relevant national or international export controls related laws and regulations , including but not limited to those of the United Nations , European Union and United States of America and local laws and regulations , relevant for the import , export or re-export of Services and/or Products . If we are in our sole discretion , we should determine that the requested Services and /or Products in any manner and found not in full compliance with any such laws and regulations , then we will decline the order

When no restrictions are in force , we can travel to any port / country , if also the travel to a specific country can be arranged

The following Service locations in and around the Middle East & Africa are coordinated from the (Head Offices) of the below listed RH Entities:

North Africa serviced by Radio Holland Egypt

**West Africa serviced by Radio Holland Middle East and
Radio Holland South Africa**

**East Africa serviced by Radio Holland Middle East and
Radio Holland South Africa**

**Cape Verde Islands serviced by Radio Holland Portugal
Indian Ocean Islands serviced by Radio Holland South Africa**

**Near East & Middle East serviced by Radio Holland Egypt and
Radio Holland Middle East**

**Indian Sub-Continent serviced by Radio Holland Egypt and
Radio Holland Middle East**