



LIST OF SERVICE STATIONS

V7.22

Radio Holland

Always There Everywhere

Radio Holland is the renowned global NavCom, Connectivity, On Board ICT and Maintenance brand within the portfolio of RH Marine Group. Available 24 hours a day, 7 days a week, we connect our customers to an unrivalled network of offices and support locations around the world along the global shipping routes. With 79 branches in 30 countries we can support your needs in more than 1200 harbors. We deliver unique technical service expertise that helps customers run smarter, more profitable businesses with less downtime and lower operational expenditures.

We'll get the job done!

Radio Holland the global multi-card technology company with a large worldwide service network of own branches, as well as many support locations. Our business is to provide ship-owners, managers, contractors and shipbuilders with the best solutions for their maintenance requirements. Whether it concerns an ocean-going, fishing, or inland shipping vessel, superyacht, an offshore platform, workboat, FPSO or a dredger, we are committed to offer our customers truly global service with a service organization that is unique.

Our history

Radio Holland was founded in 1916 by a group of Dutch ship-owners, who saw the significance of radio communications to aid the safety, dynamics and efficiency of shipping. In the years following this pioneering start, the company expanded its activities considerably and now enjoys a solid reputation worldwide as an all-round maritime electronics specialist. Throughout the years, we have remained a strong and renowned name in the shipping industry.

Our vision

Radio Holland is the leading provider of electronic solutions which enable the operator of maritime platforms to reduce his cost of ownership in a changing global maritime market.

Service Agreements

Our service agreements are all about peace of mind and reducing cost of ownership. We offer various tailored service agreement formats, matching specific customer requirements. Be it outsourcing of your equipment maintenance, planning of mandatory inspections, annual equipment health checks or compliance for your GMDSS station. Contact us for more information about the service contract suiting your needs.

Remote Support

Remote monitoring of equipment and analysis of (performance) data is vital to decrease operational costs. By monitoring essential equipment, problems can be identified in time and solutions can be found. Ultimately, predict a problem before it occurs, and if possible solve it remotely. Radio Holland's strategy regarding remote monitoring is focused on decreasing the total cost of ownership by providing insight into vessel operations and planning action in time. Goal is optimized uptime and availability of the vessel. Radio Holland can monitor the performance of the vessel remotely via 24/7 follow-the-sun remote support centres. Predicting and solving issues remotely and cutting down costs. Radio Holland provides monitoring dashboards which are available 24/7. The dashboards show information of various equipment on board. The dashboards also enable the owner to extract a wide variety of data, including for example fuel usage, speed, course, weather conditions and general maritime information. The ship owner can analyze this data and see if operations can be optimized.

You can reach us 24 hours a day, all around the world!



Our advantages

- 24 hrs / 7 days a week service and parts
- Global coverage
- Unique and extensive expertise in international rules and regulations
- Global service coordination
- Local single point of contact
- Fast & customized service and parts delivery
- Central Service Database
- Managed Services Agreements with customer service reporting and analysis
- Highly skilled personnel
- Advice on preventive maintenance and efficiency improvements
- Cost effective solution

Editorial notes

- In this list (aoh) stands for 'After Office Hours'.
Both 'Depot*' and 'Depot' offices are operationally controlled by the head office by which they are supported and from which they retrieve stock items. A 'Depot*' is likely to have office support during office hours.
- For agreement related vessels requiring service in a RH depot ports, local travel, mobilization and tax/duties charges are applicable.
- In some addresses, the header and actual city name itself may be different. If this is the case, the actual address city name is applicable and the contractually binding one.
- This list states the Service Stations of Radio Holland Group B.V..
It is a continuously updated publication and published at irregular intervals.
- This list is available for download from:
our Radio Holland website <https://www.radioholland.com/service-stations/>,
or from our intranet site <https://www.radioholland.com/services/class-surveys/>
- If any changes are applicable please send an e-mail to: frans.rieteco@radioholland.com

List of changes

- | | | |
|-------|---------|--|
| V7.17 | 2018-01 | Address changes RH UK – Aberdeen office no longer available (working from home address), removal of FAX number
Address changes RH Middle East – Dubai office
Closing location – RH Germany – Rostock office |
| V7.18 | 2018-02 | AOH number changed RH Hong Kong
RH South Africa – Simon’s Town was deleted
RH South Africa – Nigeria (Lagos) was deleted
RH South Africa – Congo (Pointe Noire) was deleted
RH Egypt – Suez Electronic Engineering & Trading was added
Van Stappen & Cada Scheepselectro NV was added |
| V7.19 | 2018-03 | AOH numbers changed RH South Africa
RH South Africa – Mossel Bay, address details changed |
| V7.20 | 2018-04 | Address changes RH Norway – Bergen office |
| V7.21 | 2018-05 | AOH number added Suez Electronic Engineering & Trading Ltd.
Correction indication Branch and Depot offices in accordance with new ISO certificate
Introducing the Regional setting
AOH number changed RH China and RH Hong Kong |
| V7.22 | 2018-06 | Regional structure setting
Changing office indication (HQ – Depot) in line with new ISO-9001:2015 certificate
Address changes RH Portugal – Matosinhos office |

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We serve all ports, worldwide. Should you be in need for service facilities in a port other than mentioned here, please contact your nearest Radio Holland office.

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Kindly note that we have an engineer in Gabon every third month for a month (i.e. once a quarter)

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